



Penbode Vets

26 July 2021

PENBODE 'OUT OF HOURS' ARRANGEMENTS

Penbode Pet Vets provide a 24/7 'Out of Hours' service. These are:

- 6pm-8pm Monday to Friday
- From 5pm Saturday
- All day Sunday
- All Bank Holidays

Clients may contact the surgery 'Out of Hours' by calling the normal branch daytime telephone numbers:

Branch	Species	Telephone number
Bradworthy	All	01409 241241
Camelford	Pets	01840 213277
Holsworthy	Pets	01409 253822
	Farm	01409 253418
	Equine	01409 255549
Stratton	Pets	01288 359500
	Farm	01288 353766
Launceston	Farm	01566 86985
Tavistock	Equine	01822 613838

The telephone will be answered by a duty member of staff who will need to take your name, the name of the animal or farm, your address and a contact telephone number. They will also ask for a brief description of the problem or reason for contacting the practice.

Please note your phone call may be recorded for quality control and training purposes.

The member of staff will then organise for the duty veterinary surgeon to return your telephone call as soon as possible, or organise an emergency appointment / visit.

Under normal circumstances we would ask that Pets seen 'Out of Hours' are brought to the Stratton branch for appointments with the Veterinary Surgeon. It is well recognised that the interests of pets are best served by examination and treatment at the veterinary practice. Pet owners are responsible for transporting their animals to the practice. Please consider how you might do this and have plans in place in case an emergency arises. In addition, the examination of pets at the practice allows the duty

NORTH ROAD
HOLSWORTHY
DEVON
EX22 6HB

HILLHEAD
STRATTON
CORNWALL
EX23 9AB

ASHLEIGH HOUSE
THE SQUARE
BRADWORTHY
DEVON
EX22 7SZ

INNS PARK
CAMELFORD
CORNWALL
PL32 9RX

UNIT 4, TRETHERNE
BUSINESS PARK
LAUNCESTON
CORNWALL
PL15 8QE



www.penbodevets.co.uk

01409 253418

enquiries@penbodevets.co.uk

Registered Office: Spitfire House, Aviator Court, York, YO30 4UZ

Registered in England & Wales: 06313481 VAT Registration No. GB 228 9288 65



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veterinary surgeon to care for any hospitalised patients as well as attend to the emergency cases.

All hospitalised small animal patients are transported to the Stratton branch for 24 hour veterinary care. Under direction of the duty veterinary surgeon, an experienced veterinary nurse is working at the Stratton branch premises providing overnight care of hospitalised patients. Equine patients are hospitalised at the Holsworthy branch. The duty veterinary surgeon will be able to advise you of an estimate of costs for the 'Out of Hours' provision

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